

# Incident Response Retainer

Increase your resilience against cyber threats



- · Have UnderDefense IR experts on standby to help when you need it
- · Improve your readiness for data breach and define IR plan
- · Overcome crisis faster. Get expert response within hours, not days or week
- Eliminate paperwork-related response delays when every minute matters

## We are the ones who will help you to avoid bad surprises

You can grow with confidence, having an emergency team on a call distance, ready to support you in a crisis and overcome it fast. Integrate emerging technologies evaluate your security posture and improve your current incident readiness and response capabilities to minimize the damage

## **OVERVIEW**

The UD Incident Response Retainer (IRR) allows you to establish terms and conditions for incident response services in advance. We learn your business and technical environment so we can respond immediately if a breach occurs.

## We provide 3 options for Incident Response Retainer that are designed to suit different needs and budgets:

#### Basic:

Establish terms and conditions between your organization and UnderDefense for incident response services. The contract defines hourly rates for related services and technology fees. There is no financial commitment or annual cost. Charges are only incurred on a time and materials basis upon declaration of an incident.

| Retainer | Predetermined Rate                               | Includes  |
|----------|--|---|
| Zero     | \$470 per hour vs. Full IR rate ~ \$550 per hour | No upfront payments Get support based on best effort and current availability |

## Standart:

Evaluate security posture and improve your current incident readiness and response capabilities. Our experts will help you compile Incident Response Plan tailored for your organization.

| Retainer  | Predetermined Rate                   | Includes   |
|-----------|--------------------------------------|--|
| \$ 10,000 | \$400 per hour - Against<br>Retainer | Signed SLA Incident Readiness Assessment Flexibility to reallocate hours for additional services |

## **Pemrium:**

Get the best SLA and full package Incident Readiness Assessment Services. Incident response hours at a discounted hourly rate - against the Retainer. The unused pre-paid hours can be used on a variety of technical and strategic consulting services.

| Retainer  | Predetermined Rate                  | Includes   |
|-----------|-------------------------------------|--|
| \$ 15,000 | \$350 per hour- Against<br>Retainer | The best SLA terms Incident Readiness Assessment Flexibility to reallocate hours for additional services Unused hours roll over annually |



UnderDefense is a global leader in cybersecurity solutions.