UnderDefense

Incident Response Retainer

Minimize the damage and reduce your incident response time with UnderDefense

BENEFITS

• Have UnderDefense IR experts on standby to help when you need it

• Improve your readiness for data breach and define IR plan

• Get expert response within hours, not days or week

• Have a dedicated anti-malware team on-call

• Ensure your first call focuses on action

• Eliminate paperwork-related response delays when every minute matters

Why do you need it?

When a breach happens every minute counts. There is a short window of opportunity between the detection of an initial compromise and the ability to prevent an attacker from fulfilling his objectives. Early detection and rapid response are the key requirements to defend against a breach of security. Get paperwork upfront and save **at least 4 days** when breach happens

Overview

The UnderDefense Incident Response Retainer (IRR) allows you to establish terms and conditions for incident response services before a cyber security incident is suspected. We learn your business and technical environment in advance so we can respond swiftly if a breach occurs.
We provide tree options for Incident Response Retainer that are designed to suit different needs and budgets:

• **Basic:** Establish terms and conditions between your organization and UnderDefense for incident response services. The contract defines hourly rates for related services and technology fees. There is no financial commitment or annual cost. Charges are only incurred on a time and materials basis upon declaration of an incident.

• **Standart:** Evaluate security posture and improve your current incident readiness and response capabilities. Our experts will help you compile Incident Response Plan tailored for your organization.

• **Premium:** Purchase a pre-paid block of incident response hours at a discounted hourly rate, and get the best SLA terms. The unused pre-paid hours can be used on a variety of technical and strategic consulting services.

In addition to pre-established terms and conditions get an SLA and gain peace of mind from guaranteed response times. The 2, 4, 12 hours SLA is available for initial response and onsite visit in Premium package upon request

FAQ

What included in Initial Response?

• Triage security issue and preliminary analysis to scope the nature of an incident

• Provide initial assessment based on Threat Intelligence and SOC/IR experience

• Evaluate the damage: assess what part of your network was infected

What is covered under Service-level agreement?

• 24/7 incident response team availability 2, 4, or 12 hour SLA available

• Contact with UnderDefense incident responder who can immediately help with triaging the incident

• The case is accepted once UnderDefense and client deem that incident response services are needed

What included in Incident Response Readiness Service?

• Review of logging, monitoring and detection technologies you own

• Review of the current network and host architecture

• Ensure incident is identified quickly

• Collaborative planning for Incident Response Plan

• Recommendations for improvement

For more information on consulting services, visit: https://underdefense.com/incident-response-retainer/

UnderDefense
suite 420, 111 John St New York, NY 10038, USA
Tel: +1 929 999 5101
email: help@underdefense.com

About UnderDefense
UnderDefense is entirely focused on cybersecurity by planning, building, running security programs for our customers through the right combination of people, processes and solutions.
Our services include security monitoring, remote IT security officer service, threat and vulnerability management, advanced threat prevention and response, incident detection and management, security awareness trainings, and penetration testing.